

67th Commonwealth Parliamentary Conference
4-7 November 2024, Sydney

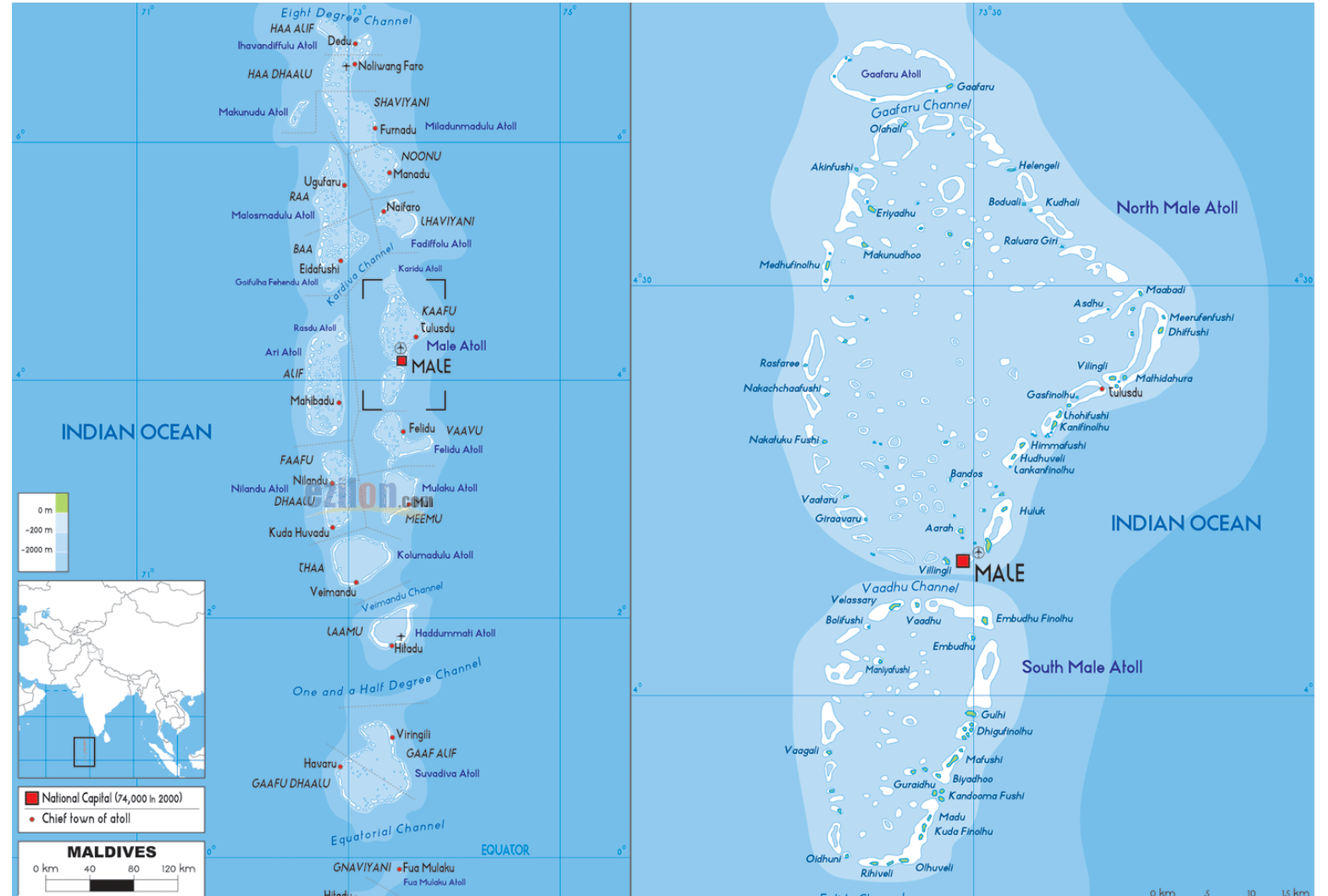


**CPA Small Branches Workshop:
Accelerating Digital Innovation for
Resilience and Growth in Small
Jurisdiction**

By Ahmed Nazim MP, Deputy Speaker of the People's Majlis

The Maldives

small and scattered



Reimagining Identity Service in the Maldives



Sustainable Development Goals By UN



An inclusive Digital Society

Requires a digital ID that is...



ACCESSIBLE

Everyone must be able to prove who they are, in-person and online



VERIFIED

Accurate, unique, identity information trusted by third parties



PROTECTIVE

of people's rights and personal information



SERVICE-ORIENTED

Open platform useful for people and public/private sectors



PEOPLE-CENTRIC

Easy to use, enables real choice, control and portability

An inclusive Digital Society

... and mitigates against serious risks



EXCLUSION

Some people can't get an ID
and are left behind as a result



PRIVACY VIOLATIONS

Data stolen or used for
surveillance, persecution



VENDOR-LOCK IN

High cost to change vendor or
proprietary technology

ID in the Digital Age

... the building blocks



“Digital identity” for online/remote transactions

Opportunities for innovative digital services

- Verifying legal identity in the digital age



Improved identity services

Enabling reliable identity verification

- Better service delivery



Foundational “legal” systems & registers

National ID and official registers as authoritative sources of basic identity

- Legal identity for all



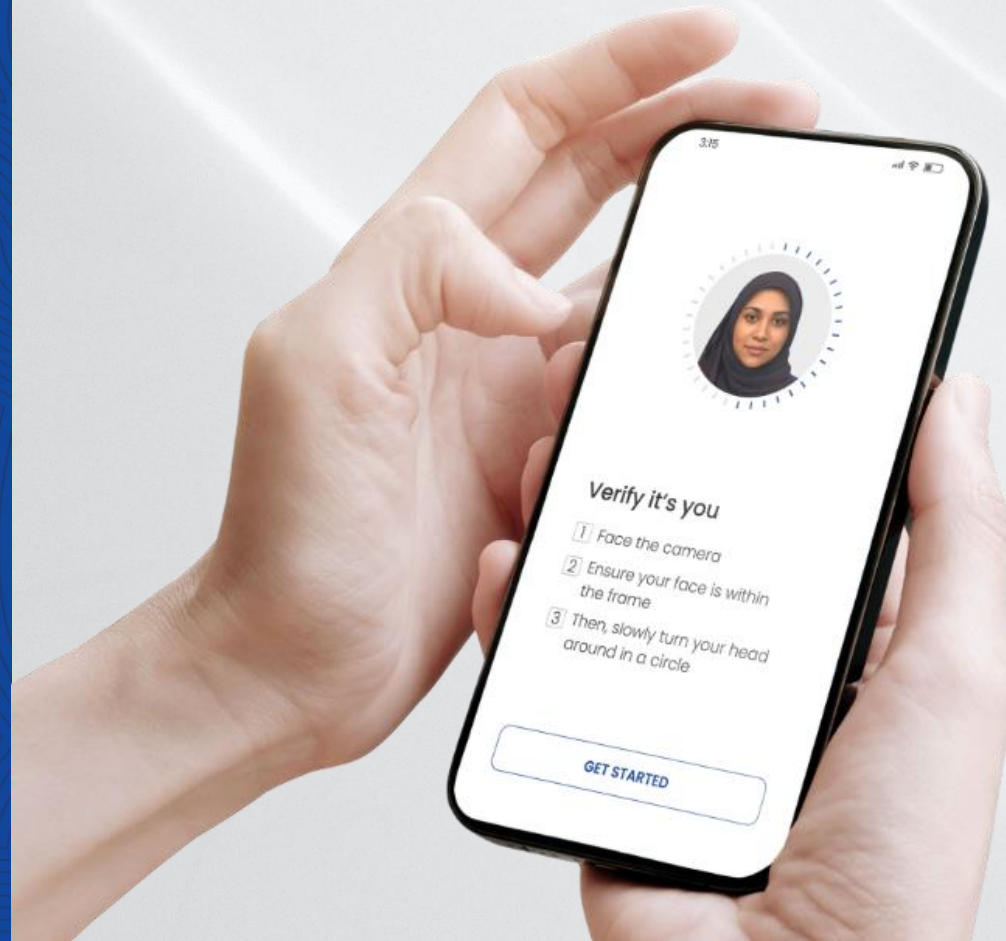
INSTITUTIONAL & LEGAL ENABLERS & SAFEGUARDS

Electronic Transactions, Data Privacy & Protection, Cybercrime, Cybersecurity...

Digital Identity

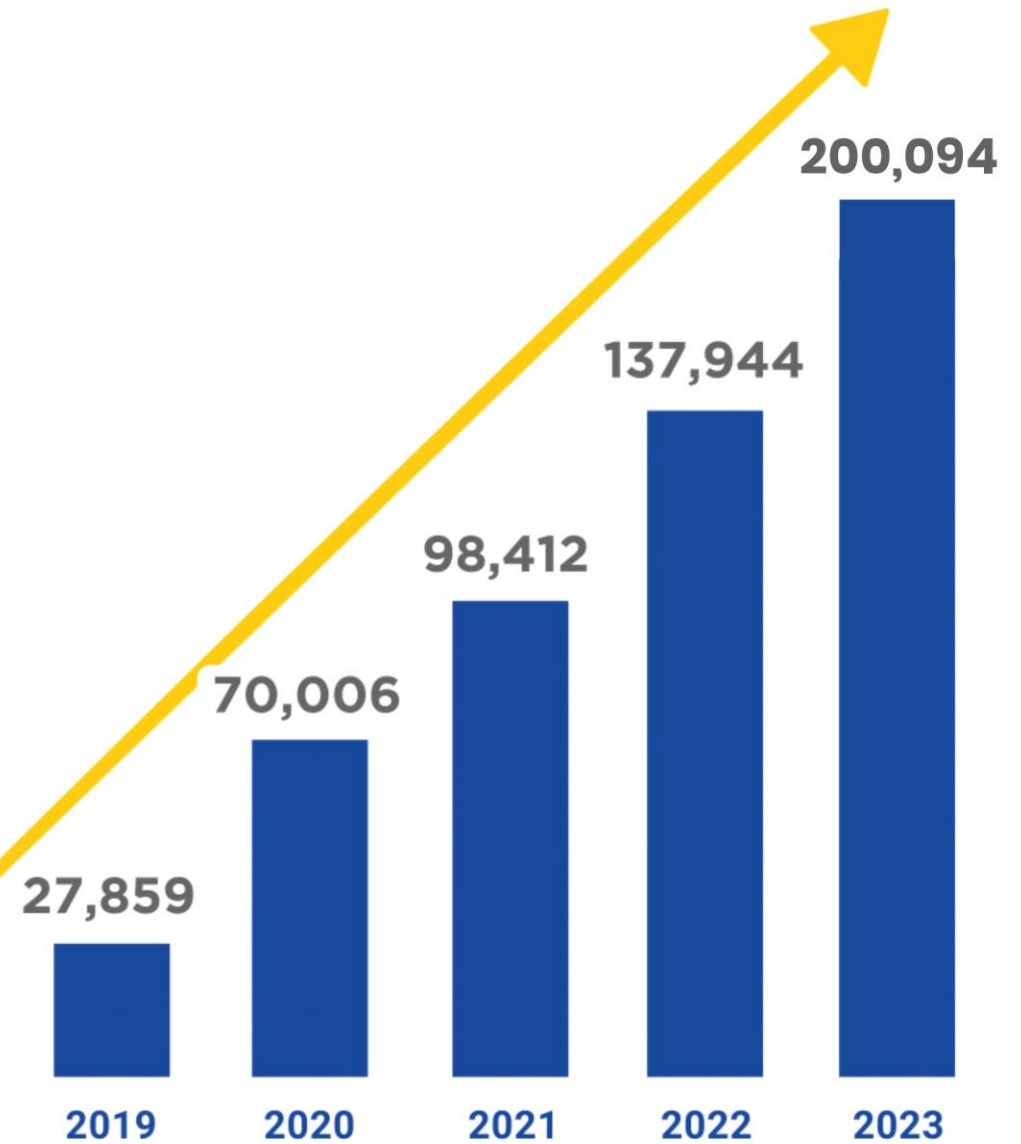
Definition

Online representation of an
individual's identity & personal information

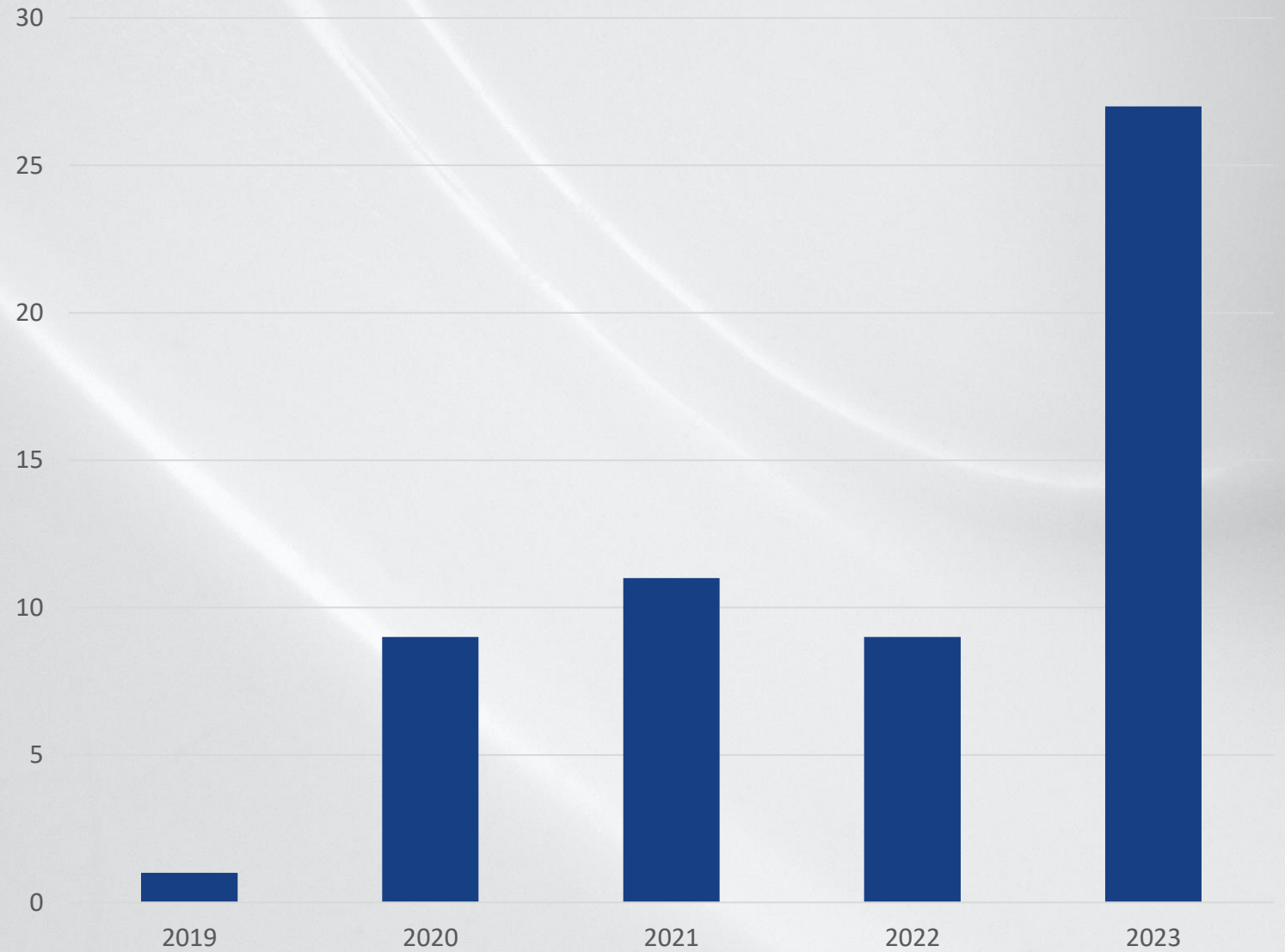




10 years of
enabling service
transformation



eFaas Integration



Maldives' National Digital Identity

The key to a digital Maldives



Maldives' National Digital Identity

The key to a digital Maldives



11 years of
enabling service
transformation

217k USERS **130k** MOBILE **116+** PORTALS
450+ SERVICES

Maldives' National Digital Identity

Easy, Empowering, Secure



Easy



Empowering



Secure



Easy



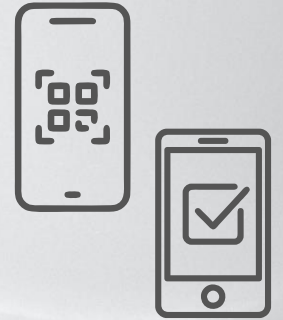
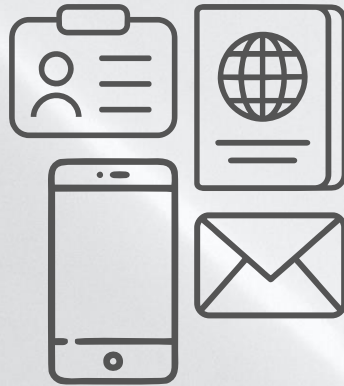
Create



Use



Verify





Empowering



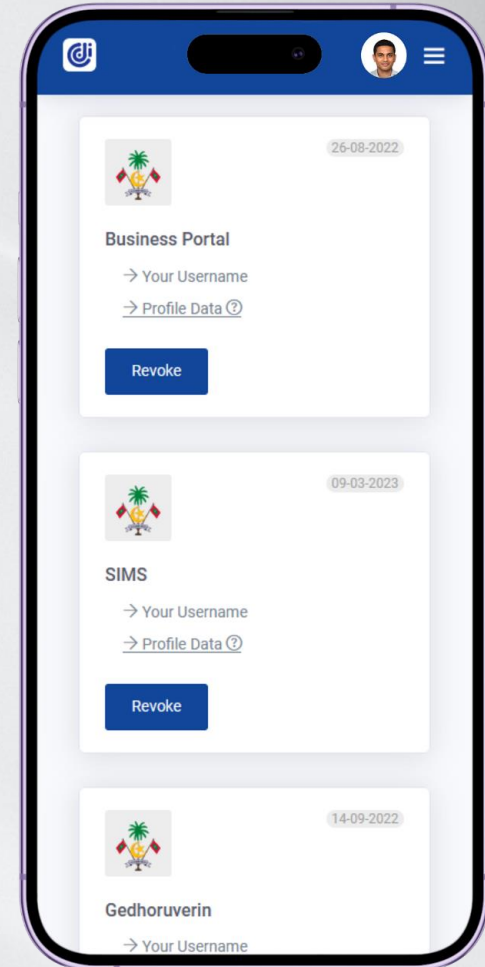
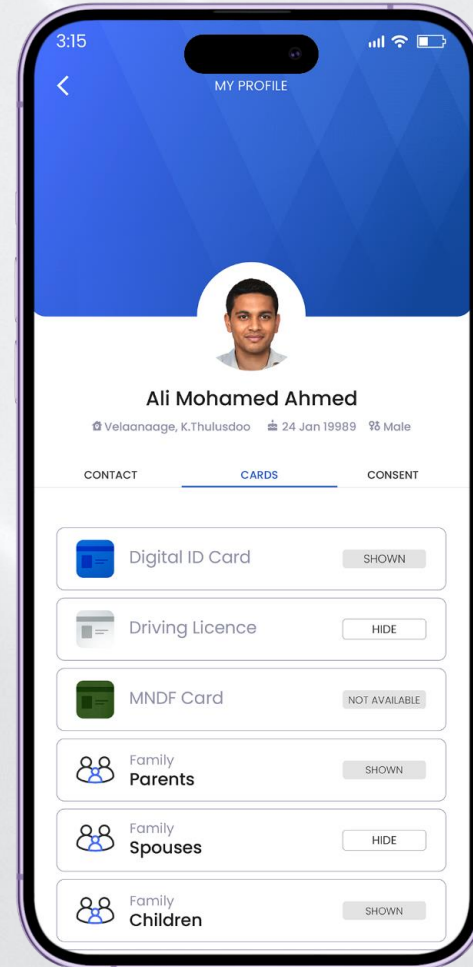
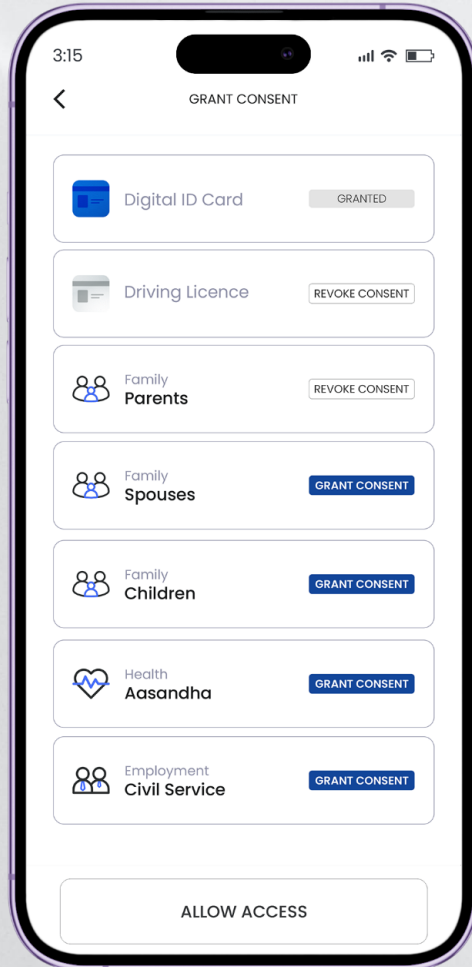
Create



Show



Share





Secure



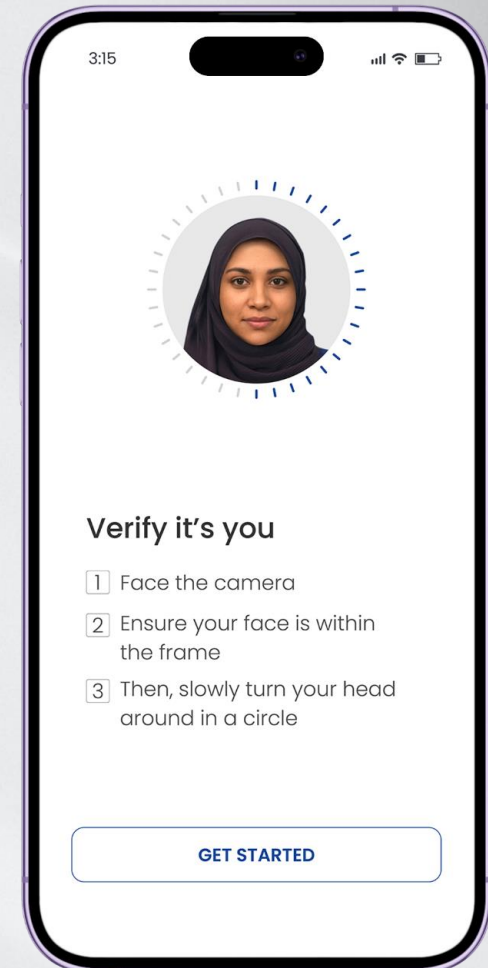
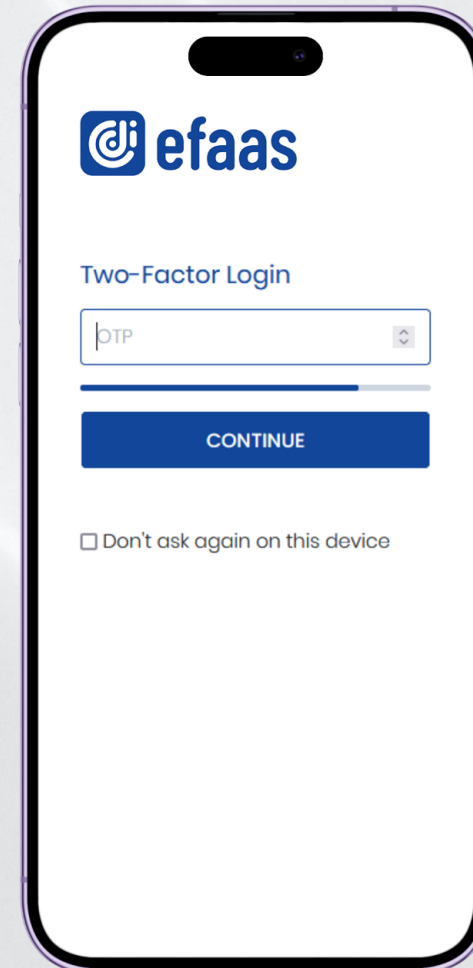
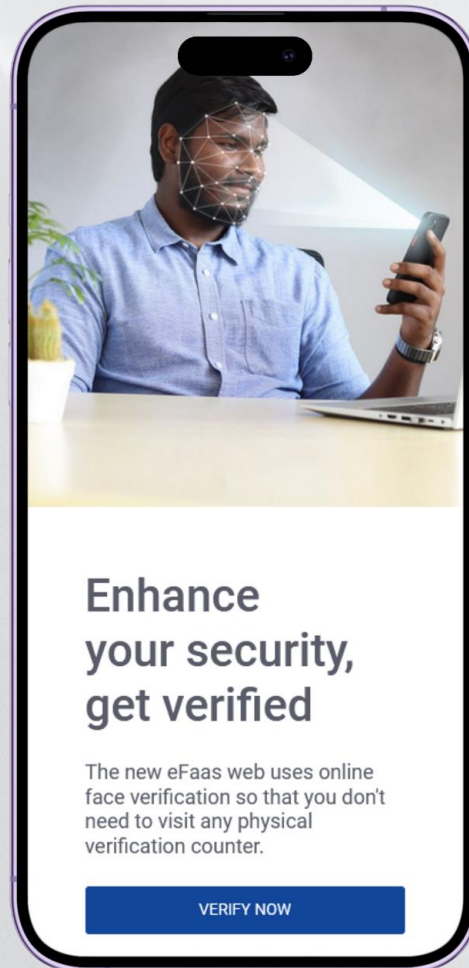
Face verification



2FA



MFA



Maldives' National Digital Identity

As a Platform





Reimagining Identity Service in the Maldives



Thank you!

دولة الكويت
Ministry of Planning



REVOLUTIONALRY CHANGE TO
THE WORK ENVIRONMENT



STAFF



TASK



CASE



MESSAGE



EFAAS



www.gov.mv
government

Government Business Citizen's

Home Announcements Policies n Guidelines Downloads e-Services A-Z Listing

Account Login

Welcome zihan waheed
 Last logged in on 16 February 2023 09:54:48 AM

Organisation
 National Centre for Informat

Change Password | Reset Password
 Logout

Quick Links »

e-Gov Administration Portal
 Government Gazettes

You are here: Home > e-Services > GEMS

Home Alerts Incoming Mail Outgoing Mail Mails by Case Reports

From: 24/01/2023 To: 1

Search Reset Advanced Search

First Prev Next Last

@	Ref. Number	Sender	Summary	Action
	221-CD/164/2023/5	Local Government Authority	Meeting request to nct	
	(11)PRIV/164/20...	A.J Enterprises Pvt Ltd	Daily Security Report for 15th Feb 2023	Forward
	(OTHR)PRIV/164/...	SIMDI Tech	Quota	
	15.02.2023 4:02pm	Ministry of Fisheries, Marine Resources an...	Fathmath Lamsha Two user ID issue	Forward Info
	(2)PRIV/164/202...	Ooredoo	Payment Overdue Notice	Forward Info
	188-CSRS/CIR/20...	Civil Service Commission	Civil Service ge muvazzafunge vazeefaage ehbbasvumaa gu...	
	INDIV/(1)/2023/34	Ms. Aminath Muzuhira	vazeefaa dhevvi chit ((1)CSC-2023-00315)	Forward Filing
	(OTHR)INDIV/164...	Ms. Aminath Muzuhira	Vazeefa Bayaan	Forward Filing
	(AGR)INDIV/164/...	Ms. Aminath Muzuhira	Dhivehi Civil Service Dhaaimii muvazzafunge vazeefage ...	Forward Filing
	(11)PRIV/164/20...	A.J Enterprises Pvt Ltd	Daily Security Report for 13.02.2023	Forward Filing

[Icon legend]

Very Urgent Urgent Attachments Reply Sent

Ministry of Environment
 Climate Change and Technology
 Republic of a

GEMS WORKSPACE

Search

Fathimath Ali NCT

Average Team 1 This Month

Welcome to GEMS

Fathimath Ali Software Developer

APPROVALS 6 MESSAGE 5 CASE 3 TASK 2 STAFF 2

3 Days Avg. Response time
 10 Assigned 06 Replied 02 Late

1 Day On Avg. After Deadline
 14 Active 02 Closed 04 Delayed

3 Days On Avg. Before Deadline
 26 Assigned 20 In-Progress 11 Delayed

20/24 Days Avg. Attendance
 65 Attended 05 On-Leave 10 Late

Attendance 28th July 2022
 07:59 Clocked-in today

Leaves
 10 Days On Leave
 10/30 Sick Leave
 02/10 FRL
 10/30 Annual Leave

ANALYTICS

Response time 10% vs Last Month

New Mails

Priority High

Message Case Task Staff

24th Jul 25th Jul 26th Jul 27th Jul 28th Jul 29th Jul

Responded Assigned Received

QUICK ACCESS

Approvals 6 Message 5 Case 5 Task Staff

Ahsan Hassan Approved by 25th Jan 23
 NCIT (IT Unit) 10:55 AM
 To: Ministry of Sports
 LTR 164-AD/2022/001
 Public Health Program Officer Aishath Lubna
 However, the official function to mark international Day of Persons with Disabilities is being held in Alifushi on Thursday night.

Aishath Ibrahim Pending Approval 27th Jan 23
 NCIT (IT Unit) 10:55 AM
 To: Ministry of Sports
 LTR 164-AD/2022/001
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TRANSFORMATIVE



HYBRID



SEAMLESS



DIGITAL FIRST

DIGITAL FIRST



SEAMLESS



MESSAGE

Compose

Overview

My Messages

Inbox

Approvals

Flagged

Sent

Drafts

All Mails

IT Unit

Ministry of Environment
Climate change and Technology
Republic of Maldives

Inbox

NCIT (IT Unit) ★ 10:55 AM
Productivity apps

Ministry of Health (PR Unit) 10:55 AM
Security Assessment works

NCIT (Development Unit) ☆ 10:55 AM
Public heath program

NCIT (IT Unit) ☆ 10:55 AM
Justice fo child- proposed Regulations

NCIT 10:55 AM
Justice fo child- proposed Regulations

Ministry of Health (PR Unit) 10:55 AM
Justice fo child- proposed Regulations

Search

5

Fathimath Ali
Ministry Of Sports

National Center for Information Technology (Development Unit)
To: Ministry of Sports
LTR 164-AD/2022/1001

Fri, Jan 10 2023, 11:35 PM

Public Health Program

Several case studies are provided to illustrate the different approaches to public health program. We need to look into current Public health measure and how to mitigate them for these considered areas. We need to conduct Public health case studies for these considered areas. Would like to request your help to help us with this work

2 Attachments | Download as Zip

workflow.docs 413 KB

specs.pdf 413 KB

Reply Reply All

Summary

RECENT ACTIVITY

- Hamdhullah accessed the message details
- Nashaath attached the message to Case (CAS784)
- Mariyam Read the message

TIMELINE

LTR 164-AD/2022/1001

FILES

- workflow.docs 413 KB
- specs.pdf 413 KB

TEAMS WITH ACCESS

- Admin Unit Added by nashaath

CASES

No case has been created

TASKS

No task has been created

HYBRID





Welcome to GEMS



Fathimath Ali
Software Developer

APPROVALS 6

MESSAGE 5

CASE 3

TASK 2

STAFF 2

3 Days
Avg. Response time

10
Assigned

06
Replied

02
Late

1 Day vs last Month
On Avg. After Deadline

14
Active

02
Closed

04
Delayed

3 Days vs last Month
On Avg. Before Deadline

26
Assigned

20
In-Progress

11
Delayed

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Avg. Attendance

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Attended

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10
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10 Days
On Leave

- 10/30 Sick Leave
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- Other Leaves

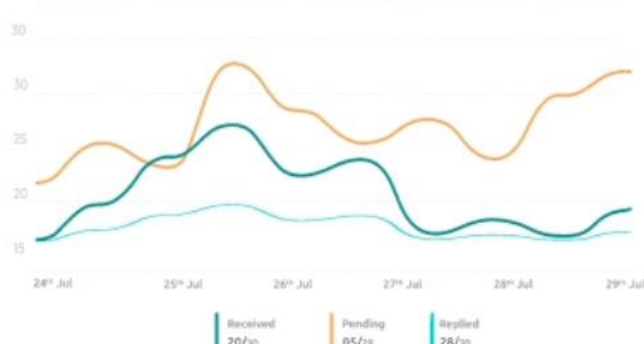
CITIZEN

Response time
10% vs last Month

New Mails
20/50 Answered



Message



QUICK ACCESS

Approvals 6

Message 5

Case 5

Task

Staff

Ahsan Hassan
Approved by 25th Jan 23

NCIT (IT Unit) 10:55 AM
To: Ministry of Sports
LTR 164-AD/2022/1001

Public Health Program Officer Afreen Ahmed

The official event commemorating the International Day of Persons with Disabilities is scheduled to take place on Thursday night in Maduvarri.

Sign & Send

Aishath Ibrahim
Pending Approval 27th Jan 23

NCIT (IT Unit) 10:55 AM
To: Ministry of Sports
LTR 164-AD/2022/1001

Corporate Training Director, Saudhoon Ali

Learn new skills, and gain valuable insights into the latest trends and developments in the field. We believe this event will be a great opportunity.

Approve

Yasir Ali
Approved by 27th Jan 23

NCIT (IT Unit) 10:55 AM
To: Ministry of Sports
LTR 164-AD/2022/1001

Assistant Administrative Officer Aishath Afifa

We believe that this event will be a great opportunity for members of your organization to network with other professionals.

Sign & Send

Aishath Ibrahim
Pending Approval 30th Jan 23

NCIT (IT Unit) 10:55 AM
To: Ministry of Sports
LTR 164-AD/2022/1001

Administrative Officer Ahmed Khassaan

We hope that you will be able to attend this event and look forward to seeing you there. If you have any questions please do not hesitate to contact us.

Approve

Liusha Ahmed
Approved by 30th Jan 23

NCIT (IT Unit) 10:55 AM
To: Ministry of Sports
LTR 164-AD/2022/1001

Assistant Program Officer Hassan Mohamed

The official event commemorating the International Day of Persons with Disabilities is scheduled to take place on Thursday night in Alifushi.

Sign & Send

Ahsan Hassan
Approved by 30th Jan 23

NCIT (IT Unit) 10:55 AM
To: Ministry of Sports
LTR 164-AD/2022/1001

Assistant Administrative Officer Aishath Afifa

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Sign & Send

Assistant Moham

The off Internati Disabilite Thursday

TRANSFORMATIVE





Overview

This Month

CITIZEN

Organization

Response time

10% vs last Month

New Mails

20/50 Answered

Priority

High

Medium

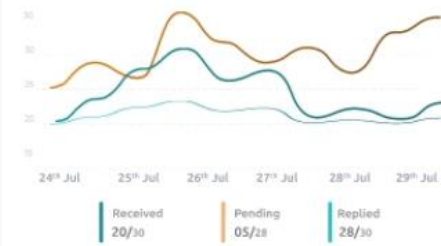
Low

08/20 Answered

MY ORGANIZATION



MY TEAMS



MY MAILS



40
Total Received

QUICK ACCESS

Approvals 5

Recent

My Mails

My Team Mails

All Mails

Flagged



Aishath Ibrahim
Pending Approval
27th Jan 23



NCIT (IT Unit) 10:55 AM
To: Ministry of Sports
LTR 164-AD/2022/1001

Corporate Training Director,
Saudhoun Ali

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Yasir Ali
Approved by
27th Jan 23



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To: Ministry of Sports
LTR 164-AD/2022/1001

Assistant Administrative Officer
Aishath Afya

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Sign & Send



Aishath Ibrahim
Pending Approval
30th Jan 23



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To: Ministry of Sports
LTR 164-AD/2022/1001

Administrative Officer Ahmed
Khassaan

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Approve



Liusha Ahmed
Approved by
30th Jan 23



NCIT (IT Unit) 10:55 AM
To: Ministry of Sports
LTR 164-AD/2022/1001

Assistant Program Officer Hassan
Mohamed

The official event commemorating the International Day of Persons with Disabilities is scheduled to take place on Thursday night in Ailufushi.



Sign & Send



Ahsan Hassan
Approved by
30th Jan 23



NCIT (IT Unit) 10:55 AM
To: Ministry of Sports
LTR 164-AD/2022/1001

Assistant Administrative Officer
Aishath Afya

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Liusha Ahmed
Approved by
30th Jan 23



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LTR 164-AD/2022/1001

Assistant Program Officer
Mohamed

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THANK YOU